Community Response Plan

Name:

Version:

The community looking after the community in an emergency



Is your community ready?

When a natural disaster hits, the community may need to take care of itself for up to three days before help can arrive.

This Community Response Plan (CRP) has been developed to ensure there are measures in place to help the community look after itself.

The purpose of this community response plan is to:

- Help understand the hazards that exist in your community.
- Know what level of risk these hazards pose to your community.
- Know what can be done to prepare yourself, and those who depend on you, to survive through an emergency.
- Know the warning signs to evacuate, and where to evacuate to.
- Be able to respond to an emergency to support the community without any immediate help from emergency services or civil defence emergency management.



Produced by Bay of Plenty Emergency Management Group November 2021.

Content sourced and adapted from Waikato CDEM Group publications.

Keep up to date during and after an event by downloading the Red Cross Hazard App, listen to the radio and TV and by checking our website and Facebook page.



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Our community

Our plan

Plan champions	
	(The people who will drive the outcome of the plan)
Plan updated	
	(The person who will update the plan)
Plan boundaries	
Ideal state	Within 72 hours our community wants to:
	The Community Response Plan will be activated upon receipt of a warning/call from Civil Defence Emergency Management, or following an event that has occurred without prior warning and requires a coordinated community response.

Hazards

Natural Hazard	
History	
(What hazards	
have affected the community in the	
past?)	
Hazard 1	
Hazard 2	
Hazard 3	
Hazard 4	
Hazard 5	

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Preparedness

How we will promote preparedness in the community	
Preparedness tip 1	
Preparedness tip 2	
Preparedness tip 3	
Preparedness tip 4	
Preparedness tip 5	

Alerts and warning signals

Severe weather events	The community are usually forewarned of severe weather events through weather reports issued by the Metservice www.metservice.com (New Zealand's designated national meteorological service). It is important to stay updated on weather events, particularly if your property/community is susceptible to flooding. You can find out about the flooding risk in your area by contacting your local council. If there is a severe weather warning in place and you need to drive, you should also consider rescheduling your journey or planning ahead by checking www.nzta.govt.nz for any possible road closures.
Earthquakes	Some areas of the Bay of Plenty are very vulnerable to earthquakes and in the event that you experience one, remember to Drop, Cover and Hold. There will be no warning for an earthquake but once you have checked on your safety and that of those around you, you should tune into your local radio station for more information.
Local Source Tsunami Potentially 50 minutes or less notice of arrival	THINK LONG OR STRONG, GET GONE. In a local source tsunami there will be no time for an official warning and you will have to rely on the natural warning signs! If you feel an earthquake that lasts LONGER than a minute or is STRONG enough to knock you off your feet, you should move immediately inland or to higher ground (GONE). Other natural warning signs you might also notice are sudden or unusual changes in the tide and loud roaring noises (like a jet engine) from out at sea. Once you have moved inland or to higher ground you should wait until you are advised it is safe to return.
Regional and distance source tsunami Potentially 1-3 hours' notice of arrival	Currently there are no tsunami sirens the Bay of Plenty. Bay of Plenty Civil Defence uses Emergency Mobile Alerts and Red Cross Hazard App to alert the public. Other platforms used to inform the public include; social media (such as Facebook, Twitter and our website), radio and television). You can find out more about our alerting platforms and how to sign up by visiting our website at www.bopcivildefence.govt.nz It is vital that people subscribe to these alerts and know where they can find information during a disaster. Informal warnings may also come from friends, family, colleagues and other members of the public though this information may need to be verified.
Other Emergency Incidents (e.g. rural fire or a hazardous spill)	Bay of Plenty Civil Defence uses Emergency Mobile Alerts and Red Cross Hazard App to alert the public. Other platforms used to inform the public include; social media (such as Facebook, Twitter and our website), radio and television. You can find out more about our alerting platforms and how to sign up by visiting our website at www.bopcivildefence.govt.nz It is vital that people subscribe to these alerts and know where they can find information during a disaster. Informal warnings may also come from friends, family, colleagues and other members of the public though this information may need to be verified.
	Visit bopcivildefence.govt.nz

- facebook.com/bopcivildefence
 - twitter.com/bopcivildefence

Possible Community Led Centres

Community Led Centre 1	
Location	
Contact person/s	
Phone	
Facility description	
Community Led Centre 2	
Location	
Contact person/s	
Phone	
Facility description	
Community Led Centre 3	
Location	
Contact person/s	
Phone	
Facility description	
Community Led Centre 4	
Location	
Contact person/s	
Phone	
Facility description	

Alternative communications

Method	Contact details

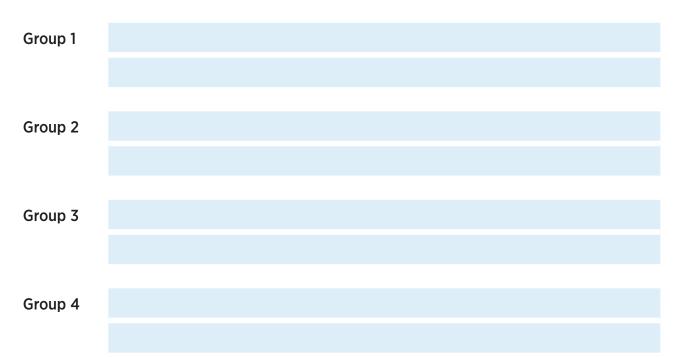
Radio stations

Station	Frequency

Wider community communications

Notice boards with latest information and community messaging will be located at:

Vulnerable groups



Call out procedure

These are instructions for members of the Community Response Group for initiating their pre-planned roles

- Arrange to meet at
- Liaise to determine what actions should be taken
- · Consider who might be affected and how
- Consider if you will establish a Community Led Centre and which centre/s this could be.
- Activate community warning systems (eg: phone tree, notice boards, social media etc)
- Contact your local Emergency Operations Centre at your local council (call customer service number) to inform them of what actions have been undertaken. Explain that you are from a community response team and ask to speak to the Operations team in the Emergency Operation Centre.

Sign-off procedure

This community-driven response plan is owned and developed by the community; it is not imposed by your local council or Civil Defence.

The plan is developed by representatives of stakeholder agencies and organisations within the community, who form a working team with the goal of completing and maintaining the plan. The process of developing the plan can be supported by an Emergency Management Advisor.

Ownership of the plan stays with the community, represented by the stakeholder team.

Once your Community Response Team has finalised the plan, it is signed off by the team leader and a council representative.

Team Leader		
Council representative		

Contacts

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Method	Contact details

Other resources list other resources here



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